



10 Day Cape & Kruger Honeymoon Safari (Tailor Made Tour)

Cape Town - Franschhoek - Ngala Private Game Reserve

10 Days / 9 Nights

Reference: 10DCKHS



[Click here to view your Digital Itinerary](#)

Introduction

Your 10 Day Cape & Kruger Honeymoon Safari is customized around your preferences. Highlights include a visit to Cape Town, Franschhoek in the winelands and the Timbavati Private Reserve. In the Timbavati you will stay in a private concession, this means an exclusive safari away from the crowds.

Your tour is inclusive of top rated luxury accommodation options, a private guide and transport in Cape Town & the winelands and all activities.

In Cape Town you will enjoy the comforts of a private guide and transport, have maximum flexibility and all activities are included. Some of the highlights in Cape Town and Franschhoek include; Table Mountain, Kirstenbosch Botanical Gardens, Signal Hill, Cape Peninsula day tour, Robben Island and a Cape Winelands private tour.

The following extras are included at the hotel during your stay in Cape Town; afternoon wine tastings with the hotel sommelier, local entertainment (snacks and drinks included), local phone calls, hotel art tours, entry to Zeits Mocoa Museum, shoe cleaning services, snack packs, gym & spa and much more.

From Cape Town your tour continues to Franschhoek in the Cape Winelands where you will enjoy visits to a variety of wine estates to sample some of South Africa's famous wines.

From Franschhoek the tour continues to the Timbavati Private Reserve in the greater Kruger Park. All guided safari activities are included in the private reserve; guided open vehicle game drives, walking safaris and night game drives.

Your tour spends 4 nights in Cape Town, 2 nights in the Winelands and 3 nights in the private Timbavati Reserve.

Your tour and safari is fully inclusive with the exclusion of a few lunches and dinners in Cape Town and Franschhoek in the winelands.

Start	Accommodation	Destination	Room Type	Duration
Day 1	Ellerman House	Cape Town	1x Classic House Room	4 Nights
Day 5	La Residence	Franschhoek	1x Luxury Suite	2 Nights
Day 7	Ngala Safari Lodge	Ngala Private Game Reserve	1x Cottage(s)	3 Nights

Price

Per person sharing: On request

Kindly note: Prices are subject to change without prior notice due to supplier, government bed levy, sales tax, VAT, fuel and any other unforeseen increases.

Included

- Airport meet & greet in Cape Town by your private guide
- VIP meet and greet service in Johannesburg on the final day for assistance in the terminal building
- Private guide and transport in Cape Town and Franschhoek day 1 - 6
- Luxury en suite hotel accommodation in Cape Town day 1 - 4
- Luxury en suite hotel accommodation Franschhoek, Winelands, day 5 & 6
- Luxury en suite safari lodge accommodation in the private Timbavati Reserve of Kruger Park (Ngala Private Concession) day 7 - 9
- All drinks (alcoholic & non-alcoholic) and snacks included at Cape Town, Winelands and Kruger accommodation
- Mini bar and snacks included in your room at the Cape Town and Franschhoek accommodations;
- Pantry snacks included at the Cape Town accommodation
- Laundry services included for the duration of the tour
- Shoe cleaning services included at Cape town accommodation
- Afternoon wine tastings with the hotel sommelier at the Cape Town accommodation
- Internet / WIFI included at all accommodations
- Gym & spa included at Cape Town accommodation
- Local telephone calls included at Cape Town accommodation
- Guided art tours at the Cape Town accommodation
- Entrance fee to Zeits Mocoa museum
- Live music by local musicians at the Cape Town accommodation, performed weekly as the sun sets. Complimentary sunset cocktails and canapés to end another perfect day in paradise
- Cape Town private orientation walking tour in city;
- Private Cape Peninsula day tour; Atlantic Seaboard, Chapmans Peak Drive, Cape Point Nature Reserve, Boulders Beach Penguin Colony, Kalk Bay, Boyes Drive
- Table Mountain (return cableway included)
- Signal Hill
- Hout Bay Harbour & Bay Harbour Market
- Kirstenbosch Botanical Gardens
- Private Cape Winelands Day tour including wine tastings;
- Scheduled flights Cape Town / Hoedspruit Airport (Kruger safari) and Hoedspruit Airport / Johannesburg;
- All road transfers as per itinerary;
- All park, entry and conservation fees as per itinerary

Excluded

- Items of a personal nature
- Personal travel insurance
- Meals not specified
- Flights not specified
- Tips and gratuities

Day 1

Ellerman House, Cape Town



Resting at the confluence of the Indian and Atlantic oceans, sandwiched between the slopes of the iconic Table Mountain and the glistening sapphire waters of Table Bay, the exceptionally scenic city of Cape Town is in a class of its own. Some cities boast rich culture, vibrant nightlife, a cosmopolitan atmosphere and extraordinary architecture, while others boast breath-taking landscapes and extraordinary natural wonders. Cape Town is lucky enough to be blessed with all these attractions and so much more. With its bustling harbour, world-class beaches, top-notch vineyards, and its mountainous surroundings brimming with diverse flora and fauna, Cape Town consistently captivates the hearts of all who visit.

Day Itinerary

Upon arrival in Cape Town you will be met by your Fly in Safari Company guide and transferred to your accommodation. Have time to settle in.

Overnight: Ellerman House [View iBrochure](#)

Ellerman House was created as a means to channel our passion for South Africa through art, wine, cuisine and sincere hospitality so that others may share in the beauty, bounty and diversity of our country. The spectacular location of Ellerman House, overlooking the Atlantic Ocean from the foot of Lion's Head, is undoubtedly part of the property's enduring allure. Its breathtaking position inspires calm serenity while being in close proximity to the Cape's numerous attractions. The charming boutique hotel you see today is an original Cape Edwardian mansion that was built in 1906 and has stood sentinel over Bantry Bay for more than 115 years. With only 13 bedrooms and two private villas, we excel at offering our guests a world-class level of service that is intuitive and understated. Ultra-luxurious facilities, incredible views and an atmosphere of refined comfort attract the most discerning travellers and keep them coming back, year after year. It is the feeling of home; of being enveloped in the beauty and warmth of a place that is at once exotic and familiar.



Classic House Room

The spacious Classic Room is en-suite and includes satellite TV, air conditioning, wireless internet, heated floors, and a complimentary minibar. The average room size is 30 square metres (323 square feet).



Included

Airport meet & greet, all drinks at the hotel (alcoholic & non-alcoholic excluding champagne and wines), private guide and transport

Excluded

Dinner

Day 2

Ellerman House, Cape Town

Day Itinerary

Meet your guide after breakfast for a transfer to Table Mountain. Enjoy a cable car ride to the top of Table Mountain. On top of the mountain you can enjoy spectacular views of the city, Waterfront, Robben Island, Lion's Head, Table Bay and the Atlantic Seaboard.

After Table Mountain it's a short drive to Signal Hill viewpoint located next to Table Mountain, at the back of Lions Head. Here you can enjoy viewpoints of the city, Table Mountain and Robben Island.

Next up you will visit the Kirstenbosch Botanical Gardens. This is rated one of the most unique and spectacular Botanical Gardens in the world because of the unique vegetation called Fynbos. The Fynbos vegetation zone is the smallest vegetation biome in the world, but the most diverse. A highlight is the Boomslang treetop canopy walkway. After a lunch stop return to the hotel for some time to relax. If you feel like it, you can head to the hotel terrace before sunset. You can enjoy some cocktails, canapés and a South African craft gin trolley to die for, all on the middle terrace, every single sunset at the hotel. The hotel also has weekly live entertainment to look out for.

Enjoy dinner at the hotel, or your guide can make a reservation at one of the many top Cape Town restaurants. Your guide will transfer you to your dinner reservation and make sure you get back to the hotel afterwards.

Included

Breakfast, all drinks at the hotel (alcoholic & non-alcoholic excluding champagne and wines), private guide and transport, Table Mountain (return cable way included), Signal Hill, Kirstenbosch Botanical Gardens

Excluded

Lunch, dinner

Day 3**Ellerman House, Cape Town**

Day Itinerary

Meet your guide after breakfast. Today you will enjoy a private tour of the Cape Peninsula. Highlights include a scenic drive via Chapman's Peak Drive, a visit to Cape Point Nature Reserve where you will visit the historical lighthouse and the Cape of Good Hope. Your guide will also take you on a drive through the reserve to see some places the tour busses are not allowed to visit; the secret spots the locals like to visit.

After Cape Point Nature Reserve its time for a lunch stop (own account). After lunch you will visit the Boulder's Beach Penguin Colony in Simonstown, South Africa's navy town. Here your guide will take you on an informative guided walk through the penguin colony area where you will also have excellent photo opportunities.

After visiting the penguins, you will visit the quaint little Fisherman's Village of Kalk Bay. Here you can have a walk through the Bohemian style village that has some unique shopping opportunities.

Return to your hotel in the late afternoon.

Included

Breakfast, all drinks at the hotel (alcoholic & non-alcoholic excluding champagne and wines), private guide and transport, private Cape Peninsula day tour, all park, entry and conservation fees

Excluded

Lunch, dinner

Day 4**Ellerman House, Cape Town**

Day Itinerary

This morning you will take a ferry ride to Robben Island for a guided tour of the island. Robben Island is where Nelson Mandela was imprisoned. This informative tour will take you around the island, and also into the prison cell of Nelson Mandela. Return to the V&A

Waterfront around lunchtime. There are a huge variety of excellent restaurants to choose from at the Waterfront. After lunch have time to explore the Waterfront, a shopping mecca. We recommend the Watershed at V&A Waterfront for unique artisanal local arts, crafts, jewellery, clothing and much more, all locally produced. Return to the hotel in the late afternoon.

Included

Breakfast, all drinks at the hotel (alcoholic & non-alcoholic excluding champagne and wines), private guide and transport, guided tour of Robben Island, V&A Waterfront

Excluded

Lunch, dinner, optional activities

Day 5

La Residence, Franschhoek



Set just over an hour from Cape Town, within the inspiring landscapes of the Cape Winelands, Franschhoek is a heritage town and a world-renowned food and wine destination. Travellers could choose to focus their visit on any one aspect alone - nature, cuisine or culture - and find plenty to keep them busy. The estates here attract wine experts from around the globe with their Shiraz, Cabernet Sauvignon, and Cap Classique sparkling wine (among others). Five-star restaurants alongside the cellars are surrounded by the same jaw-dropping valley scenes that have brought artists and writers to the area for centuries. A superb literary festival takes place around May every year, and, combined with the town's Cape Dutch manor houses, fascinating museums, and charming boutiques, makes Franschhoek a wonderful place to visit in winter. Summer provides endless hiking, cycling and other outdoor opportunities among the lush farmlands and mountains.

Day Itinerary

Today you will check out of your accommodation in Cape Town. It is only a 45-minute drive to your accommodation located in Franschhoek, Cape Winelands. There is some flexibility this morning; have the morning free for optional activities in Cape Town and depart after lunch to Franschhoek, or depart for Franschhoek in the morning and have the morning and afternoon free to explore the village of Franschhoek. Franschhoek has a great variety of boutiques,

cafes, restaurants, souvenir shops, breweries and art galleries. It is well worth it to spend an hour or two to explore the village.

Overnight: La Residence [View iBrochure](#)

Located on a private 30-acre estate surrounded by mountains and vineyards, La Residence sets the benchmark for luxury accommodation in South Africa's celebrated Cape Winelands. Eleven individually decorated suites incorporate vibrant colours, rich fabrics and spectacular artworks and antiques. Additionally, the five Vineyard Suites offer family-friendly accommodation, featuring private gardens, private pools and luxurious interiors. Warm, personalised service creates an atmosphere of relaxation at La Residence, while fresh garden produce is used to create memorable meals in a variety of exceptional settings. Guests can enjoy the pool, spa, gym, library and the beautiful gardens on the private estate. Activities available locally range from wine-tasting to golf and there are complimentary transfers to Franschhoek village where guests can enjoy visiting local restaurants, boutiques and art galleries.



Luxury Suite

Elegant and comfortable, our Luxury Suites offer incredible views across the valley. The large en-suite bathrooms are fitted with a well-appointed bath and shower. All suites have a TV, a full mini bar, Wi-Fi and air conditioning.



Included

Breakfast, all local drinks at the hotel (alcoholic & non-alcoholic), private guide and transport, Franschhoek Village, laundry

Excluded

Lunch, dinner, optional activities

Day 6

La Residence, Franschhoek

Day Itinerary

Meet your guide outside the hotel at 10am. Today you will visit a variety of wine estates for some wine tastings and excellent food. You will visit 2 - 3 wine estates. Return to your hotel in the afternoon.

Included

Breakfast, all local drinks at the hotel (alcoholic & non-alcoholic), private guide and transport, private winelands day tour including wine tastings, laundry

Excluded

Lunch, dinner

Day 7

Ngala Safari Lodge, Ngala Private Game Reserve



Boasting an unfenced boundary with the renowned Kruger National Park, Ngala Private Game Reserve is an exquisite wildlife sanctuary that offers an intimate game-viewing experience. Visitors can encounter magnificent creatures such as elephants, leopards, spotted hyenas, giraffes, large buffalo herds, and white rhinos. Expert ranger and tracker teams lead thrilling game drives, employing sensitive off-roading practices that ensure up-close encounters with the mesmerizing wildlife.

For a more immersive experience, walking safaris and bush walks are also offered, allowing guests to appreciate the smaller details of the ecosystem. To complete the adventure, Ngala provides luxurious lodges that blend seamlessly with the natural surroundings, providing a tranquil and comfortable retreat after thrilling days spent in the heart of the African wilderness.

Day Itinerary

This morning after breakfast your guide will transfer you to the Cape Town Airport. Board a scheduled flight to the Hoedspruit Airport near the Kruger National Park. You will be met and transferred by road to a private concession inside the exclusive Timbavati Private Reserve

(part of the greater Kruger National Park). Upon arrival at the lodge you will have time to settle in. In the afternoon you will enjoy your first afternoon / sunset open vehicle game drive. Your stay includes all guided open vehicle game drives and walks.

Overnight: Ngala Safari Lodge [View iBrochure](#)

Ngala Safari Lodge is situated in Ngala Private Game Reserve, which shares an unfenced boundary with the world-renowned Kruger National Park, South Africa's largest wildlife sanctuary and one of the biggest game reserves in the world. A spectacular diversity of wildlife moves through this immense wilderness, including breeding herds of elephant, leopard, spotted hyena, giraffe, large buffalo herds and white rhino. With its name meaning lion in Shangaan, the local language, Ngala lives up to its promise, supporting several large prides of these powerful cats. African wild dog can also be spotted moving through the reserve.

Tucked under a canopy of mopane and tamboti trees, Ngala Safari Lodge boasts 21 classic thatched Cottages, including a spacious Family Villa. Each ensuite Cottage, with private veranda, exudes a romantic colonial ambiance with nostalgic safari memorabilia throughout. The gracious Family Villa accommodates six guests and includes a private swimming pool and the use of a private vehicle. The Lodge's sparkling swimming pool and sundeck overlook a natural riverine woodland, ideal for avid birdwatchers.

Hearty breakfasts and delicious lunches are served in the dappled shade of an enormous weeping boerbean tree. Upon their return from exhilarating evening drives, guests are welcomed by Ngala's warm, hospitable staff and a banquet set in the elegant candlelit courtyard or an African feast in the open-air traditional boma. The Lodge's spacious thatched bar, dining and sitting areas are open to the warm breezes of the inviting African bushveld.



Cottage(s)

Ngala Safari lodge has 20 air-conditioned thatched cottages with ensuite bathrooms including a shower, twin hand basins, wc, bath. Each cottage has an intimate veranda.



Included

Breakfast, all meals & beverages (alcoholic & non-alcoholic) at the lodge, scheduled flight Cape Town / Hoedspruit, all guided open vehicle game drives, guided walks, night game drives, transfers, laundry, all park & conservation fees

Day 8**Ngala Safari Lodge, Ngala Private Game Reserve****Day Itinerary**

Spend the day exploring the private concession with your guide from the lodge on morning and afternoon / evening game drives. In between safari activities you have time to relax at the lodge making use of the excellent facilities.

Included

All meals & beverages (alcoholic & non-alcoholic), all guided open vehicle game drives, guided walks, night drives, laundry, all park & conservation fees

Day 9**Ngala Safari Lodge, Ngala Private Game Reserve****Day Itinerary**

Spend the day exploring the private concession with your guide from the lodge on morning and afternoon / evening game drives. In between safari activities you have time to relax at the lodge making use of the excellent facilities.

Included

All meals & beverages (alcoholic & non-alcoholic), all guided open vehicle game drives, guided walks, night drives, laundry, all park & conservation fees

Day 10**End of Itinerary****Day Itinerary**

If time allows, then you can enjoy one final morning game drive. Transfer to Hoedspruit Airport. Board a scheduled flight to Johannesburg where an unforgettable safari ends.

Included

Breakfast, scheduled flight Hoedspruit / Johannesburg, transfers

Excluded

International flights, meals not specified

Travel Information



This vast country is undoubtedly one of the most culturally and geographically diverse places on earth. Fondly known by locals as the 'Rainbow Nation', South Africa has 11 official languages and its multicultural inhabitants are influenced by a fascinating mix of African, Asian and European cultures. Spend your days: discovering the gourmet restaurants, impressive art scene, vibrant nightlife and beautiful beaches of Cape Town; enjoying a typical local braai; browsing the bustling Indian markets in Durban; or sampling some of the world's finest wines at the myriad wine estates dotting picturesque Cape Winelands. Above all else, South Africa's attraction lies in its remarkably untamed wilderness with its astonishing range of wildlife roaming freely across massive unfenced game reserves such as the world-famous Kruger National Park. With all this variety on offer, it is little wonder that South Africa has fast become Africa's most popular tourist destination.

Banking and Currency

Currency

Local currency: South African Rand

Symbol: R

ISO code: ZAR

Subunit: Cent (1/100 of a Rand)

Banknotes: R10, R20, R50, R100, R200

Coins: 10c, 20c, 50c, R1, R2, R5

Banking

Card Transactions: Widely accepted

ATMs: Yes

MasterCard: Yes

Visa: Yes

American Express: Yes, limited.

Diner's club: Yes, limited.

Banking Hours:

Weekdays: 09:00 – 15:30

Weekend: Saturdays: 08:30 – 11:00

Public Holidays: Closed

Foreign exchange services: Yes, available at major banks, airports, and authorised bureaux de change

Travel, Transport and Getting Around

Air:

Main airlines: South African Airways

International Airports: O.R.Tambo International Airport (JNB, Johannesburg), Cape Town International Airport (CPT, Cape Town), King Shaka International Airport (DUR, Durban), Kruger Mpumalanga International Airport (MQP, Nelspruit/near Kruger National Park), Port Elizabeth International Airport (PLZ, Port Elizabeth), East London Airport (ELS, East London, limited international flights), Lanseria International Airport (HLA, Johannesburg)

Domestic Airports: Numerous across the country

Road:

Driving on the: Left

Tar roads: Yes, well-maintained in most areas

Gravel roads: Yes, especially in rural areas

Valid International Driver's License needed: Yes

Car hire available: Yes

Taxis: Yes

E-hailing services: Yes

Bus:

Inter-city bus services: Yes

Local city bus networks: Yes, in most large cities

Rail:

Railway system: Yes in Cape Town, Durban and Johannesburg as well as long distance luxury options like the Blue Train

Subway System: No

Water:

Ferries: Limited, mainly in coastal cities

Water taxis: No

Leisure cruises: Yes, especially from Cape Town and Durban

Food, Drink and Cuisine Advice

Food and water safety:

Can you drink the tap water: Yes, in most urban areas

Fresh fruit and veg: Yes

Ice: Yes

Meat: Yes

Street food: Yes, widely popular and generally safe

Local cuisine:

South African cuisine is diverse and flavourful, featuring dishes like biltong (dried, seasoned meat), bobotie (spiced minced meat baked with an egg-based topping), and boerewors (farmers' sausage). The culinary scene includes a strong tradition of barbecuing, known locally as "braai."

Drinks:

Notable local drinks include Rooibos tea, craft beers, and South African wines.

Tipping: Customarily 10-15% in restaurants and for services.

Climate and Weather

Annual rainfall: Varies widely, Cape Town (winter rainfall, 515 mm), Johannesburg (summer rainfall, 713 mm)

Average temperature: Varies, Cape Town 17°C, Johannesburg 15.5°C

Summer:

Average highs: 28°C (Cape Town), 26°C (Johannesburg)

Average lows: 16°C (Cape Town), 15°C (Johannesburg)

Winter:

Average highs: 18°C (Cape Town), 17°C (Johannesburg)

Average lows: 8°C (Cape Town), 4°C (Johannesburg)

Best time to visit:

The best time to visit South Africa is from May to September for wildlife viewing, as animals are more concentrated around water sources. For beach holidays, mid-December to March is ideal, especially in Cape Town.

Clothing and Dress Recommendations

Spring and Summer

Cool, light, breathable and comfortable: Yes

Lightweight warm clothes: No

Winter and Autumn

Jerseys, cardigans, sweaters, jackets: Recommended

Heavyweight clothing and boots: Yes

General

Umbrella and raincoat: Yes, during the rainy seasons

Warm gloves, hat and scarf: In winter, particularly in high-altitude areas

Swimming costume (bathing suit): Yes

Hat, sunglasses, and sunblock: Essential

Walking shoes: Yes

Casual: Yes

Smart-casual attire: Yes

Internet Availability

Internet cafes: Yes, mainly in urban areas

Accommodation options: Yes, with good connectivity

Restaurants: Yes, in major cities

Cafes: Yes

Shopping malls: Yes

Public parks: Yes, in major cities

Libraries: Yes

Electricity and Plug Standards

Plug Type: M, N

Voltage (V): 230 V

Frequency (Hz): 50 Hz

*A travel plug adapter and voltage converter might be necessary depending on your appliances.

Terms and Conditions

The Fly in Safari Company™ Terms and Conditions

1. Pricing

Until final payment is received, all pricing is subject to change without notice due to supplier increases or currency fluctuations. The Fly in Safari Co. (Pty) Ltd will not be held liable for any price increases due to currency fluctuations. The prices listed are based on the costs and exchange rates current at the time of pricing. All rates are subject to change due to circumstances outside the control of the Fly in Safari Co. (Pty) Ltd.

2. Deposit Payment

A non-refundable deposit of 50% of the full amount is required at the time of booking, with the balance to be paid not later than 60 days prior to departure of the tour. The following exceptions will apply: 1. Should any of the supplier's conditions vary from the above terms and conditions. 2. Should bookings be made less than 60 days prior to arrival full payment is required immediately.

3. Cancellation by traveller

The date of cancellation shall be the date on which the written notification is received by the Fly in Safari Co. (Pty) Ltd After full payment, cancellation fees on trips will be a minimum of 50% per person of the value of the trip, plus any supplier fees on the land portion of your booking. Some airline tickets are non-refundable and in cases like this cancellation fees can be up to 100% of the value of the booking.

Please note: no-shows will be treated as cancellations and the necessary cancellation fees applied.

4. Cancellation Fees:

If you cancel a tour with Fly in Safari Co. (Pty) Ltd after making a booking you will lose some or all the money you have paid for the trip. A cancellation will only be effective when we receive written confirmation of the cancellation. If you cancel a tour:

- 60 days or more prior to departure, we will retain your deposit.
- Between 30 – 59 days prior to departure, we will retain the deposit or 100% of the tour cost, whichever is greatest.
- Less than 30 days prior to departure we will retain 100% paid by you in connection with the booking.
- Any of the supplier's specific conditions that vary from the above will apply.

5. Refunds

No refunds will be made after departure. Prior to final payment, the deposit will be non-refundable.

6. Amendments to bookings

The Fly in Safari Co. (Pty) Ltd will not be liable for any loss or damage that may be incurred by the alteration, suspension or curtailment of services. If you wish to change your booking in any way, the following fees will apply:

- a. Changes to any other arrangements made in conjunction with your tour booking like hotels, transfers, flights and activities.
- b. No amendments are permitted to your booking within 10 days of departure.

7. Passport, visa and other travel documents

It is the client's responsibility to ensure that all documents, passport and visas are valid. The Fly in Safari Co. (Pty) Ltd will not be held responsible if you are refused entry to a country because you lack the correct visa documentation. The client accepts full responsibility for obtaining all the relevant travel documents required. Should a client be refused entry to any country due to incorrect documentation, the Fly in Safari Co. (Pty) Ltd will not be liable for any costs of such delays or repatriation cost for the client.

8. Health

It is the responsibility of the client to consult a health professional with respect to recommended and compulsory vaccinations and health pre-cautions. Anti-malaria precautions are recommended for all tours and clients are advised to bring insect repellent.

9. Baggage information

All tours utilizing light aircraft transfers allow a maximum limit of 20 kg baggage per person, soft bags only. The Fly in Safari Co. (Pty) Ltd may not be held responsible for any loss or damage to luggage during the tour program. The acceptance of final documents, vouchers or tickets shall be deemed to be consent to the above conditions.

10. Airline responsibility clause

The carriers concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket shall constitute the sole contract between the airline and the passenger. All personal effects and baggage are always the client's responsibility and the Fly in Safari Co. (Pty) Ltd will not accept liability for any loss or damage to baggage or personal effect.

11. Insurance and Liability

Travel insurance is compulsory for all Fly in Safari Co. (Pty) Ltd clients. Your travel insurance must provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We strongly recommend that you take out travel insurance at the time of booking.

12. Responsibility

The Fly in Safari Co. (Pty) Ltd act as an tour operator in regard to travel, whether by plane, 4 x 4, car or motor, coach, and assume no liability for injury, damage, loss, accident, delay, war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in conveying the passengers or in carrying out arrangements of the tour. They cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour. The right is reserved to make minor adjustments to the itinerary and the right is reserved to cancel any tour prior to departure.

13. Privacy Policy

13.1 What information do we collect?

We request and collect the following personal information on your booking form after you confirm your tour;

- passport details
- email address, home address and phone number
- contact details of next of kin
- dietary requirements
- medical conditions or allergies
- travel & medical insurance details

13.2 Why do we collect your personal information?

In order to provide our services to you, communicate with you, and to book, finalize and facilitate your tour, we have to collect your personal information.

13.3 How do we use your personal information and who might we share it with?

In order to book, finalize and facilitate your tour, we may, or may not share your details with the service providers involved to make your tour happen. These service providers may, or may not include; airlines, charter companies, accommodation establishments (lodges, hotels and/or guesthouses), ground transportation operators, activity operators, emergency evacuation insurance providers, VIP meet & greet services etc.

13.4 How do we protect your personal information?

We strive to protect your personal information by making use of the following measures;

Encryption

We strive to encrypt all sensitive data, both in transit and at rest, to protect it from unauthorized access.

Strong Passwords and Authentication

We strive to enforce strong password policies and implement multi-factor authentication to prevent unauthorized access to our systems.

Software Updates

We regularly update our system software and related applications to patch security vulnerabilities.

Data Backups

We implement a robust backup and recovery system to ensure data is not lost in case of system failures or security breaches

13.5 Who has access to your personal information?

Only The Fly in safari Company and relevant service providers necessary in order to book and facilitate your tour, will have access to your personal information.

13.6 How long do we retain your personal information?

We will retain your personal information for as long as necessary to fulfil the purpose for which it was collected, but no longer than required by law or for legitimate business purposes. POPIA, the Protection of Personal Information Act, dictates that records should be retained for the period necessary or as authorized by law. Additionally, financial institutions need to retain records related to customer due diligence for at least 5 years from the termination of the business relationship or conclusion of a single transaction, according to the Financial Intelligence Centre Act (FICA).

14. Disclosure

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means travelling, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities. Be aware and clearly understand that the Fly in Safari Co. (Pty) Ltd will not have liability regarding provisions of medical care or the adequacy of any care that may be rendered.

It is understood that the Fly in Safari Co. (Pty) Ltd will use their best efforts to ensure that all adequate measures are taken to avoid such occurrences. By participating in a Fly in Safari Co. (Pty) Ltd tour you hereby agree to accept any risks. As Lawful consideration to the agreement with the Fly in Safari Co. (Pty) Ltd to participate in such trips and activities, you hereby agree that you will not make a claim against the Fly in Safari Co. (Pty) Ltd and its employees from all claim actions and demands that you may have for bodily injury, death or property damage arising from your participation in a tour.

Acceptance of the Tour Contract will serve as the release of Liability and Assumption of Risk agreement. This agreement is binding on your heirs, legal representatives and assigns. If any portion is unenforceable, the remaining portions shall remain in full force and effect.