



14 Day Namibia Fly & Drive (Tailor Made Tour)

Kalahari Namibia - Fish River Canyon - Swakopmund - Twyfelfontein - Ongava Private Game Reserve - Windhoek

14 Days / 13 Nights

Reference: 14DNAMFD



[Click here to view your Digital Itinerary](#)

Introduction

Your 14 Day Namibia Fly & Drive is an independent tour that is partially a private fly in safari, and partially a self-drive. This exceptional itinerary has been tailored for you by our award-winning team of travel experts. The safari conveniently starts and ends in Windhoek, the capital of Namibia.

What better way to experience this vast desert country than by jetting around in private light aircraft on scenic flights from one remote destination to the next. With Namibia being known for its breath-taking contrasting landscapes, this is truly a spectacular country to see on a fly in safari.

The first part of your tour includes a transfer to the Kalahari, the second a private pilot and aircraft, and the third a 4 x 4 rental for the self-drive part of the itinerary. You will experience Namibia from different perspectives.

The safari starts with a visit to the Kalahari, the perfect introduction to Namibia. This safari includes unique experiences such as an exhilarating 4x4 adventure into the Fish River Canyon, gazing upon some of the world's biggest sand dunes, tracking desert adapted rhino and elephant, exploring one of Africa's most famous National Parks and learning about Africa's most ancient culture, the San people.

This exceptional tour is fully inclusive of unique accommodation options, most meals, most activities, all transfers, all park and conservation fees, the use of a private pilot and aircraft and rental vehicle.

Start	Accommodation	Destination	Room Type	Duration
Day 1	Bagatelle Kalahari Game Ranch	Kalahari Namibia	1x Dune Chalet	2 Nights
Day 3	Fish River Lodge	Fish River Canyon	1x Double Room	2 Nights
Day 5	Artemis Hotel Swakopmund	Swakopmund	1x Standard Double	2 Nights
Day 7	Camp Doros	Twyfelfontein	1x Camp Doros Tents	3 Nights
Day 10	Ongava	Ongava Private Game Reserve	1x Standard Tent(s)	2 Nights
Day 12	Hilton Windhoek	Windhoek	1x Deluxe King	2 Nights

Price

Per person sharing: On request

Kindly note: Prices are subject to change without prior notice due to supplier, government bed levy, sales tax, VAT, fuel and any other unforeseen increases

Included

- Airport meet & greet in Windhoek
- 2x Nights luxury en suite lodge accommodation in the Kalahari
- 2x Nights luxury en suite chalet accommodation, Fish River Canyon
- 2x Nights en suite hotel accommodation in Swakopmund
- 3x Nights en suite tented camp accommodation, Damaraland
- 2x Nights luxury en suite tented camp accommodation, Ongava Private Game Reserve, Etosha
- Sundowner nature drive Kalahari
- Morning scenic drive Kalahari
- Cheetah & sundowner excursion Kalahari
- 2x Nights en suite hotel accommodation, Windhoek (post-tour accommodation)
- Private aircraft and pilot day 3, 4 and 5
- Rental vehicle (4x4) day 7 - 12
- Meals & beverages as per itinerary
- Scenic sunset drive along the rim of the Fish River Canyon (snacks & drinks included)
- 4x4 Daytrip into the Fish River Canyon
- Swakopmund coastal resort town
- Half day ocean dolphin & seal cruise from Walvis Bay
- All professionally guided activities in Damaraland; nature drive tracking desert adapted elephant, nature drive tracking desert adapted rhino and excursion to Bushman Engravings
- All guided open vehicle game drives in the Ongava Private Reserve (Etosha)
- Guided bushwalk in Ongava Private Reserve
- All Park & Conservation Fees
- All transfers

Excluded

- Personal Insurance
- International flights
- Visa costs
- Meals & beverages not specified
- Optional activities
- Gratuities
- Items of a personal nature

Day 1

Bagatelle Kalahari Game Ranch, Kalahari Namibia



Spreading across Botswana, South Africa and Namibia, the Kalahari meaning 'the great thirst' is an exceptionally beautiful living desert. The landscape is characterised by a large semi-arid sandy savannah draped over a gently rolling inland sea of sand covering most of Botswana and large parts of Namibia and South Africa. It is also the last bastion of the indigenous San people with the modern world having enveloped all the other areas they once roamed. The Namibian portion is made up of red sands covered in thin, wispy, mostly golden grass and dotted with acacia trees and wide-ranging wildlife including gemsbok, impala, jackals and cheetah.

Day Itinerary

Upon arrival at the Hosea Kutako International Airport in Windhoek you will be welcomed by a Fly in Safari Co. representative. You will be transferred to your accommodation in the Kalahari (approximately 3-hour road transfer). Arrive the lodge at around lunch time. In the late afternoon you will enjoy a sundowner nature drive. You will spend two nights in the red Kalahari on a dinner, bed & breakfast basis.

Overnight: Bagatelle Kalahari Game Ranch

[View iBrochure](#)

Bagatelle Kalahari Game Ranch is located on the fringe of the Southern Kalahari, surrounded by a mix of tree and scrub savannah. The reserve itself is crisscrossed by rolling, vegetated dunes, typical of the Kalahari.

Bagatelle Kalahari Game Ranch inspires a sense of the traditional safari and the pioneering spirit of Africa all rolled into one unique experience.

The Bagatelle Kalahari Game Ranch's nerve center is an old rambling farmhouse, renovated as a reception area, comfortable lounge, dining room, bar, wine cellar, office, wellness centre and well-stocked library.



Dune Chalet

Well separated from each other, stand alone on stilts on top of the red dunes, with unsurpassed views to the south-west across the dune landscape. Each with ensuite facilities bath and shower, air-conditioning, coffee/tea station and mini bar.



Included

Airport transfer, sundowner nature drive, dinner

Excluded

Drinks, lunch, laundry, optional extras

Day 2

Bagatelle Kalahari Game Ranch, Kalahari Namibia

Day Itinerary

Enjoy a morning scenic drive and discover the amazingly diverse wildlife and vegetation of the spectacular red dune landscape. Return to the lodge. Enjoy breakfast. In the afternoon you have a cheetah excursion with sundowners included.

Included

Breakfast, morning drive, dinner, cheetah excursion with sundowners

Excluded

Lunch, drinks, laundry, optional extras

Day 3

Fish River Lodge, Fish River Canyon



Carving out an epic rocky wonderland in the south of Namibia, the Fish River has created Africa's largest and the world's second largest canyon. Hot, dry and stony, the Fish River Canyon measures a whopping 160 kilometres in length, at times 27 kilometres in width and 550 metres in depth. The awe-inspiring natural beauty of this ancient geological marvel draws visitors from around the globe.

Day Itinerary

This morning you will be transferred to the Mariental Airstrip where your private light aircraft and pilot will meet you. Depart the Kalahari on a light aircraft flight south across the Kalahari to the Fish River Canyon, the 2nd biggest canyon on earth. It is a short road transfer to the lodge (15 minutes). Enjoy lunch at the lodge. Rest of the afternoon at own leisure.

In the afternoon you will enjoy a guided scenic drive along the rim of the canyon and enjoy sundowners at a viewpoint. You will spend 2 nights at a luxury eco lodge located on the canyon rim with breath-taking views into the canyon.

Overnight: Fish River Lodge [View iBrochure](#)

The Fish River Lodge is the only lodge perched directly on the rim of the Fish River Canyon offering guests breath-taking views of the canyon from sunrise to sunset. Experience first-hand the geological forces that unfolded 300 million years ago, when the Fish River began to etch its way through hard quartzite forming a Canyon 90-kilometre long, 549 metres deep and 28 kilometres wide in some places, making it the world's second largest Canyon. The 45 000-hectare Canyon Nature Park is a natural sanctuary for Karoo succulent flora and endemic wildlife.



Double Room

Each chalet has a separate shower, dressing facility, double basins, toilet and fan whilst an additional outdoor shower offers a chance to cool down under the stars on warm nights. An outdoor 'bed' is available to guests who would like...



Included

All meals, private aircraft, activities, transfers, park fees

Excluded

Drinks, laundry, optional extras

Day 4

Fish River Lodge, Fish River Canyon

Day Itinerary

Depart after breakfast on an exhilarating 4x4 adventure into the canyon. As much as this is an adventure and a scenic drive, it is also an educational experience that will give you an insight into the formation of the canyon 500 million years ago along with info about the surrounding wildlife and vegetation. Return to the lodge in the late afternoon. Have rest of afternoon at own leisure. The lodge has a swimming pool and a variety of hiking trails along the canyon.

Included

All meals, private aircraft, activities, park fees

Excluded

Drinks, laundry, optional extras

Day 5

Artemis Hotel Swakopmund, Swakopmund



Set along Namibia's spectacularly scenic coast, the seaside town of Swakopmund is known for its wide-open avenues, colonial architecture, and is surrounded by otherworldly desert terrain. Founded in 1892 as the main harbour for German South West Africa, Swakopmund is often described as being more German than Germany. Now a seaside resort town, Swakopmund is the capital of the Skeleton Coast tourism area and has plenty to keep visitors happy. The quirky mix of German and Namibian influences, adventure options, laidback atmosphere and cool sea breeze make it very popular Namibian destination.

Day Itinerary

Enjoy breakfast. Depart the lodge for short road transfer to airstrip (15 minutes). Board your private light aircraft for a flight across the Namib Desert towards the Skeleton Coast and Swakopmund. Arrive Swakopmund Airport around lunch time.

Upon arrival at Swakopmund Airport you will be met by a Fly in Safari Co. representative. You will be transferred to your accommodation. Today the Fly in Safari Company private aircraft and pilot services end. You will greet your pilot farewell.

Spend the next 2 nights in Swakopmund where you will have free time to explore the town and do optional activities. Swakopmund is one of Africa's adventure capitals and offer a variety of popular activities including skydiving, quad biking in the dunes, sand boarding, ocean cruises, desert excursions and cultural tours to name a few. The town also has a great variety of shops, boutiques, restaurants, bars, cafes and a beach.

Overnight: Artemis Hotel Swakopmund

Artemis Hotel Swakopmund is located between the central business district and the beach, on the quieter side of the historical town of Swakopmund in Namibia.

The hotel offers 21 carefully curated and decorated guest rooms in 3 differentiated categories: standard rooms, comfort rooms and a junior suite.

All rooms have a private bathroom with a separate shower and bath, stocked with high-quality amenities. Whether enjoying an extensive breakfast buffet in the restaurant or taking in the views of Swakopmund and the Atlantic from the 4th-floor roof terrace, guests can stay connected using the complimentary high-speed Wi-Fi offered throughout the property.



Included

Breakfast, private aircraft services ends today, transfers

Excluded

Lunch, dinner, laundry, optional extras

Day 6**Artemis Hotel Swakopmund, Swakopmund****Day Itinerary**

Today you have an exciting day ahead of you. The day starts with a relaxing dolphin & seal ocean cruise. You will be picked up after breakfast in the reception area of the hotel. Excursion ends at around lunch time. After the cruise return to your accommodation, and have free time. Your rental vehicle will be delivered to your accommodation at 17h30 for your self-drive adventure for the rest of your tour.

Included

Breakfast, half day ocean cruise, transfers

Excluded

Lunch, dinner, laundry, optional extras

Day 7**Camp Doros, Twyfelfontein**

Set in the Kunene Region of north-western Namibia, Twyfelfontein is a spectacularly scenic area, featuring one of the largest and most important concentrations of rock art in Africa. The name 'Twyfelfontein' translates to 'Fountain of Doubt', which refers to the perennial spring situated in the impressive Huab Valley flanked by the slopes of a sandstone Table Mountain.

It was this spring that attracted Stone Age hunters over six thousand years ago, and it was during this time that the extensive group of rock engravings and paintings were produced. Visitors can look forward to basing themselves at some wonderfully shady campsites along the Aba-Huab riverbed, while exploring over thirty different sacred ritual sites of the traditional hunter-gatherer communities.

Day Itinerary

Today you will make your way to Damaraland by yourself (rental vehicle included). You will depart from the coast and travel inland to the Damaraland Region. You will be transferred to your remotely located accommodation, an eco-tented camp. The drive from the meeting point to the camp (approximately 75 minutes) will be an exciting nature drive, a great introduction to the area.

You will spend 3 nights in Damaraland. Your stay is fully inclusive of all meals & beverages (alcoholic & non-alcoholic) and all professionally guided activities. Activities include; guided desert adapted rhino tracking drive, guided desert adapted elephant tracking drive and a visit to the Bushman Engravings Site.

Overnight: Camp Doros [View iBrochure](#)

Camp Doros is deliberately small and intimate, and it is located in a core area for desert adapted black rhino with activities largely focused on tracking black rhino with an experienced and qualified Rhino Ranger team.

Camp Doros is perched on a high bank overlooking a (generally) dry riverbed and groves of Mopane trees in the heart of Damaraland. Protected from the prevailing winds, the camp carries arguably the lowest environmental footprint of any camp in Namibia.

The camp also has a spacious common area including bar serving area, dining room, lounge with fireplaces and a campfire deck, as well as a welcome plunge pool and sun deck. There is a focus on personalized service delivery, and this includes hearty and scrumptious meals which are prepared in a largely solar and wood-fired kitchen. The essence of the camp is immersive exploration of this incredible area.



Camp Doros Tents

Six shaded guest tents (one of which is a family unit) are raised on platforms and have twin and limited double beds, cupboards, solar power for lighting and charging points, as well as hot running showers and en suite flush toilets.



Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands), rental vehicle, GPS, activities, transfers, park fees

Excluded

Laundry & optional extras

Day 8**Camp Doros, Twyfelfontein**

Day Itinerary

Your guide at the camp will discuss your activity schedule with you. All activities are included and range between tracking desert adapted rhino, tracking desert adapted elephants and visiting the Bushman Engravings site.

Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands), rental vehicle, GPS, activities, park fees

Excluded

Laundry & optional extras

Day 9**Camp Doros, Twyfelfontein**

Day Itinerary

Your guide at the camp will discuss your activity schedule with you. All activities are included and range between tracking desert adapted rhino, tracking desert adapted elephants and visiting the Bushman Engravings site.

Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands), rental vehicle, GPS, activities, park fees

Excluded

Laundry & Optional extras

Day 10**Encounter by Ongava, Ongava Private Game Reserve**



Sharing the southern boundary with Etosha National Park, the prolific 30 000-hectare private Ongava Game Reserve is considered one of the top private game reserves in the region, enjoying global recognition for exceptional conservation, ground-breaking research and exciting safari experiences. The landscape is characterised by vast open plains dotted with salt pans and abundant wildlife.

Visitors can easily access Etosha through Andersson's Gate in the south. Known for its luxury lodges made from natural materials, Ogava is a popular destination for those looking to immerse themselves in nature. The reserve offers visitors the perfect combination of wildlife safari experiences within and around the Etosha National Park. One of Ongava's top attractions is its rhino population and guests can experience the thrill of getting close to these majestic creatures.

Day Itinerary

After breakfast road transfer Onduli Airstrip (approx. 75 minutes). Today you will drive to the Private Ongava Game Reserve that shares an unfenced border with the Etosha National Park. We recommend that you plan your drive in order to arrive at lunchtime, so you can enjoy lunch at the lodge, and also have time to settle in before the afternoon game drive.

You will spend 2 nights in the Ongava Private Reserve on a fully inclusive basis; all meals and beverages, all snacks and drinks on activities, all guided game drives and walks and laundry is included.

In the afternoon you will depart on a guided game drive in the reserve. Depending on the location of the wildlife, the drive might also venture into the Etosha Park. Apart from tracking wildlife you will also learn how the reserve came about and the important role it plays in local conservation. Enjoy sundowners at a scenic location and return to camp after sunset for dinner and relaxation.

Overnight: Encounter by Ongava [View iBrochure](#)

Encounter by Ongava is an immersive safari camp set deep within Ongava Game Reserve. Unfenced and surrounded by Mopane woodland, this is a place of immediacy, where wildlife moves freely through the landscape and the experience feels alive, unscripted, and close. Here, guests do not observe the bush from a distance. They are part of it.

Spacious walk-in tents offer comfort without separation from nature, allowing you to relax fully while remaining connected to the rhythm of the land. Thoughtful details ensure ease, while the sounds, movements, and encounters of the wild remain ever present. This is safari as it was meant to be - intimate, authentic, and deeply connected to place.



Standard Tent(s)

There are seven en-suite twin bedded tents.



Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands), rental vehicle, GPS, activities, laundry, park fees

Excluded

Optional extras

Day 11

Encounter by Ongava, Ongava Private Game Reserve

Day Itinerary

In addition to the morning and afternoon game drives you also have the option of doing rhino tracking on foot. The reserve has both black and white rhino and it is an exhilarating experience to track these magnificent creatures in the wild. As the region has approximately 100 mammal species, we can also encounter lion, leopard, cheetah, elephant, giraffe, kudu, gemsbok, springbok and herds of zebra to name a few. The birdlife is also prolific.

Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands), rental vehicle, GPS, activities, laundry, park fees

Excluded

Optional extras

Day 12

Hilton Windhoek, Windhoek



Situated in Central Namibia, the cosmopolitan city of Windhoek serves as the capital of the country. It is home to an international airport and a plethora of restaurants, shops, entertainment venues and accommodation options. The city is clean, safe and well-organised, with a colonial legacy that is reflected in its many German eateries and shops, and the widespread use of the German language. Windhoek has an interesting mix of historical architecture and modern buildings, many of which are worth a look, including the Alte Feste an old fort, the 1896 Christuskirche Christ Church, and the more contemporary Supreme Court.

Day Itinerary

The morning is free for one final safari activity, time permitted. Today you will make your way to Windhoek. The road from Ongava to Windhoek is a tarred road and in good condition.

Overnight: Hilton Windhoek

Set in the heart of Namibia's capital city, Windhoek, the contemporary Hilton Windhoek hotel is conveniently close to a variety of business corporations and historical and tourist attractions. All the Guest Rooms and Suites at this Windhoek hotel are decorated in a warm, contemporary African style and feature spacious work areas and high-speed internet access.

Enjoy international favourites in the all-day dining venue, Ekipa, savor fine wines and specialty cheeses in the elegant mezzanine restaurant, D'vine and sip cocktails and enjoy delicious tapas while you gaze out over the city below in our stunning rooftop Skybar. Work out in our 24-hour Fitness Center, take a dip in our heated 18m lap pool and rejuvenate body and mind in the luxury Spa.



Included

Breakfast

Excluded

Transfers, lunch, dinner, drinks, laundry & optional extras

Day 13**Hilton Windhoek, Windhoek**

Day Itinerary

Your rental vehicle will be picked up at 08h00. Day at own leisure.

Included

Breakfast

Excluded

Optional extras, lunch, dinner, dinks, transfers

Day 14**End of Itinerary**

Day Itinerary

After breakfast you will be transferred to the Hosea Kutako International Airport where your tour ends.

Included

Breakfast, airport transfer

Excluded

Optional extras, international flights

Travel Information



Located in south-western Africa, Namibia boasts a well-developed infrastructure, some of the best tourist facilities in Africa, and an impressive list of breath-taking natural wonders. Visitors can explore the capital of Windhoek and discover the lovely coastal town of Swakopmund boasting remnants of the country's German influence, reflected in the architecture, culture, cuisine and the annual Oktoberfest celebrations.

To properly appreciate this extraordinary country, you will have to venture out of the cities to explore the remarkable natural landscapes Namibia has to offer. These include: the impressive Fish River Canyon; the vast Etosha National Park teeming with abundant wildlife, such as lions, desert-adapted elephants and the Hartmann's Mountain Zebra; the hauntingly beautiful Kalahari Desert; and of course, the Namib Desert stretching for over 2000 km along the magnificent Atlantic Coast.

Namibia is an ideal destination for travellers seeking an unforgettable African experience in a uniquely beautiful untamed wilderness.

Banking and Currency

Currency

Local currency: Namibian Dollar

Symbol: N\$

ISO code: NAD

Subunit: Cent (1/100 of a Dollar)

Banknotes: 10, 20, 50, 100, 200 NAD

Coins: 5, 10, 50 cents, 1, 5, 10 NAD

Banking

Card Transactions: Widely accepted

ATMs: Yes

MasterCard: Yes

Visa: Yes

American Express: No

Diner's Club: No

Banking Hours:

Weekdays: 08:30 – 15:30, Saturdays: 08:30 – 12:00

Public Holidays: No

Foreign exchange services: Yes

Travel, Transport and Getting Around

Air:

Main airlines: Airlink, Fly Namibia

International Airports: Hosea Kutako International Airport, Walvis Bay International Airport

Domestic Airports: Eros Airport

Road:

Driving on the: Left

Tar roads: Yes

Gravel roads: Yes

Valid International Driver's License needed: Yes

Car hire available: Yes

Taxis: Yes

E-hailing services: Yes

Bus:

Inter-city bus services: Yes

Local city bus networks: Yes

Rail:

Railway system: No

Subway System: No

Water:

Ferries: No

Water taxis: No

Leisure cruises: Yes

Food, Drink and Cuisine Advice

Food and water safety:

Can you drink the tap water: Yes

Fresh fruit and veg: Yes

Ice: Yes

Meat: Yes

Street food: Yes

Local cuisine:

Namibian cuisine features a rich blend of German and South African influences, with a focus on grilled meats and fish. Dishes like Biltong (dried, spiced meat), Kapana (grilled meat from street vendors), and Potjiekos (slow-cooked meat and vegetable stew) are popular. Seafood is also abundant along the coast.

Drinks:

Popular local drinks include Windhoek Lager and Tafel Lager, locally brewed beers.

Tipping: customary, usually around 10-15% in restaurants.

Climate and Weather

Annual rainfall: Varies from under 50 mm in the desert to over 700 mm in the Caprivi Strip

Average temperature: 20°C

Summer:

Average highs: 30°C

Average lows: 15°C

Winter:

Average highs: 20°C

Average lows: 5°C

Best time to visit:

The best time to visit Namibia is during the cooler dry months from May to October when wildlife viewing is at its best in parks like Etosha National Park. The weather is pleasant for exploring the desert landscapes and other outdoor activities.

Clothing and Dress Recommendations**Spring and Summer**

Cool, light, breathable and comfortable: Yes

Lightweight warm clothes: No

Winter and Autumn

Jerseys, cardigans, sweaters, jackets: Recommended

Heavyweight clothing and boots: Yes

General

Umbrella and raincoat: Yes

Warm gloves, hat and scarf: No

Swimming costume (bathing suit): Yes

Hat, sunglasses, and sunblock: Yes

Walking shoes: Yes

Casual: Yes

Smart-casual attire: Yes

Internet Availability

Internet cafes: Yes

Accommodation options: Yes

Restaurants: Yes

Cafes: Yes

Shopping malls: Yes

Public parks: Yes

Libraries: Yes

Electricity and Plug Standards

Plug Type: Type D, M, and G

Voltage (V): 220 V

Frequency (Hz): 50 Hz

*Travel plug adapter and voltage converter might be necessary depending on your appliances.

Terms and Conditions

The Fly in Safari Company™ Terms and Conditions

1. Pricing

Until final payment is received, all pricing is subject to change without notice due to supplier increases or currency fluctuations. The Fly in Safari Co. (Pty) Ltd will not be held liable for any price increases due to currency fluctuations. The prices listed are based on the costs and exchange rates current at the time of pricing. All rates are subject to change due to circumstances outside the control of the Fly in Safari Co. (Pty) Ltd.

2. Deposit Payment

A non-refundable deposit of 50% of the full amount is required at the time of booking, with the balance to be paid not later than 60 days prior to departure of the tour. The following exceptions will apply: 1. Should any of the supplier's conditions vary from the above terms and conditions. 2. Should bookings be made less than 60 days prior to arrival full payment is required immediately.

3. Cancellation by traveller

The date of cancellation shall be the date on which the written notification is received by the Fly in Safari Co. (Pty) Ltd After full payment, cancellation fees on trips will be a minimum of 50% per person of the value of the trip, plus any supplier fees on the land portion of your booking. Some airline tickets are non-refundable and in cases like this cancellation fees can be up to 100% of the value of the booking.

Please note: no-shows will be treated as cancellations and the necessary cancellation fees applied.

4. Cancellation Fees:

If you cancel a tour with Fly in Safari Co. (Pty) Ltd after making a booking you will lose some or all the money you have paid for the trip. A cancellation will only be effective when we receive written confirmation of the cancellation. If you cancel a tour:

- 60 days or more prior to departure, we will retain your deposit.
- Between 30 – 59 days prior to departure, we will retain the deposit or 100% of the tour cost, whichever is greatest.
- Less than 30 days prior to departure we will retain 100% paid by you in connection with the booking.
- Any of the supplier's specific conditions that vary from the above will apply.

5. Refunds

No refunds will be made after departure. Prior to final payment, the deposit will be non-refundable.

6. Amendments to bookings

The Fly in Safari Co. (Pty) Ltd will not be liable for any loss or damage that may be incurred by the alteration, suspension or curtailment of services. If you wish to change your booking in any way, the following fees will apply:

- a. Changes to any other arrangements made in conjunction with your tour booking like hotels, transfers, flights and activities.
- b. No amendments are permitted to your booking within 10 days of departure.

7. Passport, visa and other travel documents

It is the client's responsibility to ensure that all documents, passport and visas are valid. The Fly in Safari Co. (Pty) Ltd will not be held responsible if you are refused entry to a country because you lack the correct visa documentation. The client accepts full responsibility for obtaining all the relevant travel documents required. Should a client be refused entry to any country due to incorrect documentation, the Fly in Safari Co. (Pty) Ltd will not be liable for any costs of such delays or repatriation cost for the client.

8. Health

It is the responsibility of the client to consult a health professional with respect to recommended and compulsory vaccinations and health pre-cautions. Anti-malaria precautions are recommended for all tours and clients are advised to bring insect repellent.

9. Baggage information

All tours utilizing light aircraft transfers allow a maximum limit of 20 kg baggage per person, soft bags only. The Fly in Safari Co. (Pty) Ltd may not be held responsible for any loss or damage to luggage during the tour program. The acceptance of final documents, vouchers or tickets shall be deemed to be consent to the above conditions.

10. Airline responsibility clause

The carriers concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket shall constitute the sole contract between the airline and the passenger. All personal effects and baggage are always the client's responsibility and the Fly in Safari Co. (Pty) Ltd will not accept liability for any loss or damage to baggage or personal effect.

11. Insurance and Liability

Travel insurance is compulsory for all Fly in Safari Co. (Pty) Ltd clients. Your travel insurance must provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We strongly recommend that you take out travel insurance at the time of booking.

12. Responsibility

The Fly in Safari Co. (Pty) Ltd act as an tour operator in regard to travel, whether by plane, 4 x 4, car or motor, coach, and assume no liability for injury, damage, loss, accident, delay, war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in conveying the passengers or in carrying out arrangements of the tour. They cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour. The right is reserved to make minor adjustments to the itinerary and the right is reserved to cancel any tour prior to departure.

13. Privacy Policy

13.1 What information do we collect?

We request and collect the following personal information on your booking form after you confirm your tour;

- passport details
- email address, home address and phone number
- contact details of next of kin
- dietary requirements
- medical conditions or allergies
- travel & medical insurance details

13.2 Why do we collect your personal information?

In order to provide our services to you, communicate with you, and to book, finalize and facilitate your tour, we have to collect your personal information.

13.3 How do we use your personal information and who might we share it with?

In order to book, finalize and facilitate your tour, we may, or may not share your details with the service providers involved to make your tour happen. These service providers may, or may not include; airlines, charter companies, accommodation establishments (lodges, hotels and/or guesthouses), ground transportation operators, activity operators, emergency evacuation insurance providers, VIP meet & greet services etc.

13.4 How do we protect your personal information?

We strive to protect your personal information by making use of the following measures;

Encryption

We strive to encrypt all sensitive data, both in transit and at rest, to protect it from unauthorized access.

Strong Passwords and Authentication

We strive to enforce strong password policies and implement multi-factor authentication to prevent unauthorized access to our systems.

Software Updates

We regularly update our system software and related applications to patch security vulnerabilities.

Data Backups

We implement a robust backup and recovery system to ensure data is not lost in case of system failures or security breaches

13.5 Who has access to your personal information?

Only The Fly in safari Company and relevant service providers necessary in order to book and facilitate your tour, will have access to your personal information.

13.6 How long do we retain your personal information?

We will retain your personal information for as long as necessary to fulfil the purpose for which it was collected, but no longer than required by law or for legitimate business purposes. POPIA, the Protection of Personal Information Act, dictates that records should be retained for the period necessary or as authorized by law. Additionally, financial institutions need to retain records related to customer due diligence for at least 5 years from the termination of the business relationship or conclusion of a single transaction, according to the Financial Intelligence Centre Act (FICA).

14. Disclosure

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means travelling, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities. Be aware and clearly understand that the Fly in Safari Co. (Pty) Ltd will not have liability regarding provisions of medical care or the adequacy of any care that may be rendered.

It is understood that the Fly in Safari Co. (Pty) Ltd will use their best efforts to ensure that all adequate measures are taken to avoid such occurrences. By participating in a Fly in Safari Co. (Pty) Ltd tour you hereby agree to accept any risks. As Lawful consideration to the agreement with the Fly in Safari Co. (Pty) Ltd to participate in such trips and activities, you hereby agree that you will not make a claim against the Fly in Safari Co. (Pty) Ltd and its employees from all claim actions and demands that you may have for bodily injury, death or property damage arising from your participation in a tour.

Acceptance of the Tour Contract will serve as the release of Liability and Assumption of Risk agreement. This agreement is binding on your heirs, legal representatives and assigns. If any portion is unenforceable, the remaining portions shall remain in full force and effect.