

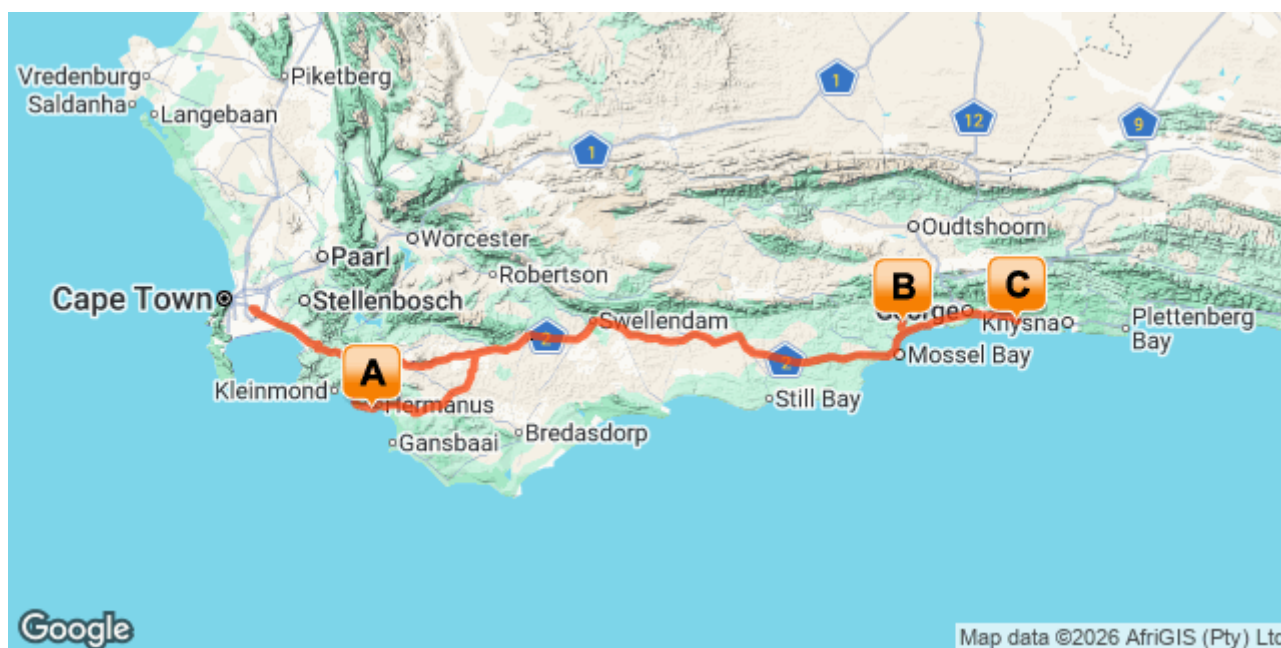


6 Day Garden Route Private Tour (Guided Land Tour)

Hermanus - Botlierskop Private Game Reserve - Sedgefield - Route 62

6 Days / 5 Nights

Reference: 6DGRPT



[Click here to view your Digital Itinerary](#)

Introduction

Our 6 Day Garden Route Private Tour conveniently starts and ends in Cape Town and includes the services of a professional private guide and private transport.

Highlights include the Whale Coast (whale viewing June to November), the Botlierskop Private Game Reserve and the Garden Route. On the Whale Coast you will experience the scenic Clarens Drive with stops at the Stony Point Penguin Colony and the beautiful town of Hermanus, the whale watching capital of the world.

On the Garden Route you will visit the Botlierskop Private Game Reserve, the village of Sedgefield where you will stay in a private fynbos reserve, and you will also visit both the Wilderness and Tsitsikamma sections of the Garden Route National Park.

All activities are professionally guided and include; penguin viewing, whale viewing (land based with optional boat cruise), open vehicle game drives, canoeing in the Garden Route National Park, 4x4 fynbos nature drive, sunset boat cruise and hiking in the Tsitsikamma National Park (Storms River Mouth).

Your tour includes exclusive accommodation options, most meals & beverages (alcoholic & non-alcoholic on the Garden Route), all professionally guided activities, private guide and transport and all park, entry & conservation fees.

Start	Accommodation	Destination	Room Type	Duration
Day 1	One Marine Drive Boutique Hotel	Hermanus	1x Classic	1 Night
Day 2	Botlierskop Tented Lodge	Botlierskop Private Game Reserve	1x Deluxe Tented Suite	1 Night
Day 3	Simbavati Fynbos on Sea	Sedgefield	1x Classic Suite	3 Nights

Price

Price per person sharing: On request

Kindly note: Prices are subject to change without prior notice due to supplier, government bed levy, sales tax, VAT, fuel and any other unforeseen increases.

Included

- Services of a private guide
- Private transport
- Meals & beverages as per itinerary
- 1x Night luxury en-suite boutique hotel accommodation in Hermanus, Whale Coast
- 1x Night luxury en-suite safari lodge accommodation, Private Game Reserve, Garden Route

- 3x Nights luxury en-suite lodge accommodation, Private Fynbos Reserve, Sedgefield, Garden Route
- Guided walk in the Stoney Point Penguin Colony, Bettys Bay, Whale Coast
- Land based whale watching in Hermanus, Whale Coast
- All guided open vehicle game drives in the Botlierskop Private Game Reserve
- Sunset barge cruise up the Hoogekraal & Karatara Rivers including drinks & snacks
- Guided canoeing on the Swartvlei Wilderness Wetland (Garden Route National Park)
- 4x4 Fynbos Nature sunset drive including sundowner snacks & drinks at a scenic location
- All park, entry & conservation fees

Excluded

- Items of a personal nature
- Personal travel & medical insurance
- Optional whale cruise in Hermanus
- Flights
- Meals & beverages not specified
- Tips & gratuities

Day 1

One Marine Drive Boutique Hotel, Hermanus



Situated just 140 kilometres from Cape Town and built between the beautiful shores of Walker Bay, Hermanus has grown from a small seaside resort town to become arguably the best-known place for whale watching in the world. This town is also famed for its natural scenic beauty, featuring long stretches of pristine beaches.

An excellent variety of restaurants, cafes and bars are also on offer. Today, Hermanus is more than just a popular holiday destination and offers visitors all kinds of activities, both energetic and relaxing.

Visitors can explore the Old Harbour Museum, which is comprised of the charming fisherman's village, the old harbour, and the Whale House Museum; hike through the nearby Fernkloof Nature Reserve, and sample an array of top-quality wine along the famous Hermanus Wine Route.

Day Itinerary

Your private guide will meet you at your accommodation in Cape Town. The plan is to depart as early as possible to make the most of the day. Depart Cape Town and drive along the scenic Clarens Drive to Hermanus, the whale watching capital of the world. Between the months of June to November the whales can be observed from the cliff edge walk in Hermanus.

En-route to Hermanus we stop at the Stony Point penguin colony for a guided walk among the penguins and bird sanctuary. Reach Hermanus around lunchtime. After lunch check into your accommodation and have time to relax. Rest of afternoon free to explore the town, take a scenic walk along the cliff edge for whale viewing or take an optional ocean whale cruise (own account and must be booked in advance).

For dinner your guide will make a reservation at one of the restaurants in Hermanus.

Overnight: One Marine Drive Boutique Hotel

One Marine Drive Boutique Hotel is known for its elegance and personalized service. Situated in the picturesque town of Hermanus, right on the Cliff Path, and within easy walking distance of the town's many attractions, and overlooking Walker Bay.

The hotel provides guests with a tranquil retreat, making it ideal for those seeking a peaceful getaway or a romantic escape. The hotel features 16 beautifully appointed bedrooms, each designed with comfort and style in mind. From plush bedding to modern amenities, every aspect of the rooms is carefully curated to ensure a memorable stay. The luxurious furnishings, excellent amenities and exceptional service make this a distinct destination, which will surprise and delight at every step of the journey.

One Marine Drive Boutique Hotel also offers guests a range of amenities and services designed to enhance their experience. This may include spa treatments at our Zest Spa, concierge services, and more. This hotel is a sought-after destination for discerning travellers looking to indulge in the finest hospitality amidst the stunning natural beauty of Hermanus.



Classic

A sanctuary of indulgence and sophistication, featuring a harmonious combination of sumptuous fabrics, bespoke furnishings, and tasteful artwork. The colour palette is carefully chosen to create a tranquil and inviting ambiance, with a touch of coastal charm.

Included

Private guide, private transport, Stony Point penguin colony (including entrance fee), Hermanus land based whale watching

Excluded

Lunch, dinner, drinks, optional extras

Day 2**Botlierskop Tented Lodge, Botlierskop Private Game Reserve**



Sandwiched between the spectacular Outeniqua Mountains and the sparkling Indian Ocean, the Botlierskop Private Game Reserve is set in the heart of the Garden Route.

This luxury safari destination features an array of wonderful activities to look forward to including day and night game drives, horse riding excursions through lush woodlands and diverse fynbos, and spotting a variety of wildlife including the rare black impala, elephant, lion, buffalo, giraffe, zebra, hippo, and over 200 bird species.

Visitors can also look forward to luxury accommodation with private wooden decks offering breathtaking views of the beautiful Moordkuil River. An abundance of wildlife roams free and might be spotted from your tent, making Botlierskop Private Game Reserve an experience of a lifetime.

Day Itinerary

Meet your guide after breakfast. Drive to the Botlierskop Private Game Reserve, arriving at lunchtime. After lunch have time to settle in and freshen up. In the late afternoon you will depart on a guided open vehicle game drive in the reserve. This is a Big Five reserve, meaning you have the opportunity to see Africa's famous big game species, and much more. Return to the camp after sunset. Have time to freshen up before dinner is served at the camp.

Overnight: Botlierskop Tented Lodge[**View iBrochure**](#)

Discover unmatched luxury in the heart of the wild at Botlierskop Tented Lodge. The elegant tented suites, set along the riverbanks, combine natural beauty with modern comfort—plush bedding, en-suite bathrooms with deep soaking tubs, and sweeping views of the surrounding mountains and plains.

From your private deck, you may spot giraffes or elephants passing by, or fall asleep to the distant roar of lions beneath the stars. Dine at the Fireplace Restaurant, where gourmet cuisine is paired with open-air seating, spacious decks overlooking the reserve, and evenings enriched by the rhythm of African drumming under starlit skies.

Unwind with guided safaris or African-inspired treatments at the Fijnebos Spa—complete with a heated pool and four cool, refreshing pools offering breathtaking views across the reserve.

Whether you're seeking a romantic escape, a peaceful retreat, or an adventurous family holiday, Botlierskop Tented Lodge blends raw wilderness with refined luxury—creating magical sunsets and memories you'll treasure forever.



Deluxe Tented Suite

Escape to the Deluxe Tented Suite at Botlierskop, a luxurious riverside retreat offering stunning mountain views and possible wildlife sightings. This romantic haven features an extra king bed with plush linens, an en-suite bathroom with both an indoor shower and a private outdoor shower—perfect for couples to immerse in nature's serenity—and modern comforts like free Wifi and air-conditioning.

Double-glazed windows ensure optimal temperature control, while the suite's design offers enhanced privacy and subtle elegance. Step onto your private deck to admire the Outeniqua Mountains or catch glimpses of antelopes at dusk, creating intimate moments for a secluded getaway. With laminated flooring and canvas walls, this suite blends rustic charm with refined luxury, ideal for couples seeking an unforgettable safari romance.



Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands) at the lodge, private guide, private transport, guided open vehicle sunset game drive, all park & conservation fees

Excluded

Optional extras, laundry

Day 3

Simbavati Fynbos on Sea, Sedgefield



Dotting South Africa's beautiful southern coast, the resort town of Sedgefield overlooks the mouth of the Swartvlei lagoon on the famous Garden Route. It features long golden beaches and sand dunes that stretch off into the distance in both directions. The town serves as a great base from which to explore the scenic surrounds, which provides a habitat for a treasure trove of varied and beautiful bird species, many of which can be spotted from the numerous hiking trails and bird hides in the area.

Other highlights include: sampling fresh oysters, visiting the Pledge Nature Reserve, and exploring the Red Elephant Forest Walk. Visitors can also enjoy a vast range of outdoor activities such as swimming, kayaking, kite surfing, paragliding, horse riding, mountain biking and magnificent scenic cycling routes. Don't miss the wealth of fantastic farmer's markets in the area.

Day Itinerary

An early morning wakeup call. Enjoy an early morning game drive in the reserve. Early morning is the best time to track wildlife as the game are most active between sunset and sunrise. On the game drive your ranger will not only focus on the big game, but also the smaller species, and surrounding vegetation.

Return to camp after the morning game drive. Have time to pack up before we depart for the coastal Garden Route village of Sedgefield where you will spend 3 nights inside a private Fynbos Reserve offering spectacular views of the surrounding mountains and coast. We reach our lodge at lunchtime and have time to enjoy lunch, and settle in. After lunch have time to relax making use of the excellent facilities, or perhaps take a self-guided walk or mountain bike trail.

In the late afternoon you will enjoy a guided 4x4 fynbos nature drive in the reserve. Enjoy sundowner snacks & drinks at a scenic location. Return to the lodge after sunset and have time to freshen up before pre-dinner drinks, followed by dinner.

Overnight: Simbavati Fynbos on Sea [View iBrochure](#)

Perched above the charming town of Sedgefield along South Africa's iconic Garden Route, Fynbos on Sea is an eco-paradise offering breathtaking views of unspoiled beaches, majestic mountains, tranquil lagoons, and a vibrant fynbos wonderland.

Nestled high on the dunes, our lodge features nine beautifully appointed rooms and a private, self-contained cottage, all designed to blend seamlessly with the natural surroundings. Enveloped by a pristine 600-hectare fynbos reserve, the estate is home to an array of plains game, including eland, zebra, bushbuck, and waterbuck.

Sedgefield, symbolized by the tortoise, embraces the art of 'slow travel,' inviting guests to explore scenic nature trails, relax with binoculars in hand, or simply soak in the beauty of the ever-changing landscape. Enjoy a picnic or sip sundowners while taking in the breathtaking views of Gerickes Point.

Beyond the lodge, discover fossil dunes, secluded beaches, and the serene waters of the Swartvlei and Sedgefield lagoons. Snorkel in vibrant rock pools, visit a nearby protea farm, or experience the thrill of paragliding. Whether watching the sun rise over the ocean or set behind the hills, every moment at Fynbos on Sea is truly unforgettable.



Classic Suite

- * King beds (convertible to twin)
- * Seating area in room
- * En suite bathroom with shower
- * Garden with small sitting area
- * 2 x suites have space for an extra bed for a child
- * Views over Outeniqua mountains, lagoon, fynbos or the Indian Ocean

Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands) at the lodge, private guide, private transport, guided open vehicle sunset nature / fynbos drive including snacks & drinks, all park & conservation fees

Excluded

Optional extras, laundry

Day 4

Simbavati Fynbos on Sea, Sedgefield

Day Itinerary

After breakfast we take a short drive to the village of Wilderness. You will enjoy a guided kayaking excursion on the Wilderness lagoon inside the Garden Route National Park. This is an informative excursion where you will also learn about the surrounding mountains, the vegetation and much more. Halfway through the kayaking excursion we stop for some refreshments. After enjoying the refreshments, we kayak back to the starting point. Return to the lodge for lunch and some time to relax. After lunch you can choose to enjoy a hiking trail,

some mountain biking or visit the beach. If the weather allows, then a picnic lunch can also be enjoyed on the beach.

In the late afternoon you will enjoy a sunset activity. Embark on a serene, guided journey up the Hoogekraal and Karatara Rivers, which flow gracefully into the sparkling Swartvlei Lagoon. The natural beauty of the estuary abounds with birdlife and other wildlife thriving all around. Sip on refreshing beverages and savour delectable canapé snacks, specially curated for this unique excursion.

Return to the lodge after sunset for dinner and relaxation.

Included

All meals & beverages (alcoholic & non-alcoholic excl. premium brands) at the lodge, private guide, guided kayaking excursion in the Garden Route National Park, guided sunset barge cruise including snacks & drinks, all park & conservation fees

Excluded

Optional extras, laundry

Day 5

Simbavati Fynbos on Sea, Sedgfield

Day Itinerary

Meet your guide after breakfast for a scenic drive along the Garden Route to the Tsitsikamma National Park. Inside the park your guide will take you on an informative hike through the indigenous forest to the suspension bridges that cross the Storms River Mouth. The surrounding scenery can be described as a rugged and wild coastline, indigenous forest and mountains, one of the most spectacular places on the Garden Route.

There is also an optional kayak and lilo adventure up the Storms River available to further explore this magical gorge and river. After spending the day in the Tsitsikamma National Park we head back to the lodge in the late afternoon. Upon arrival at the lodge have time to freshen up and relax before pre-dinner drinks, followed by dinner.

Included

Breakfast, dinner & beverages (alcoholic & non-alcoholic excl. premium brands) at the lodge, private guide, private transport, guided hike inside the Tsitsikamma National Park to see suspension bridge and Storms River Mouth, all park & conservation fees

Excluded

Lunch, optional extras, laundry

Day 6

End of Itinerary

Day Itinerary

Meet your guide after breakfast. Today we drive back to Cape Town via the scenic Route 62. We drive over spectacular passes, pass through Karoo towns such as Oudtshoorn, Caltitzdorp and Barrydale and drive through beautiful mountain scenery in the little Karoo. Optional wine tasting available at one of the wine estates in the Breede River Wine Valley en-route back to Cape Town (if time allows). Arrive in Cape Town in the late afternoon.

Activities

Route 62

Route 62

Winding from the cosmopolitan city of Cape Town to the Karoo town of Oudtshoorn, Route 62 weaves through a chain of charming small towns and some of South Africa's most captivating scenery. Known as the longest wine route in the world, it leads travellers past fertile valleys and lush vineyards that contrast strikingly with the rugged semi-desert of the Klein Karoo. Towering mountains, glistening rivers, and tranquil farmlands frame the road at every turn. Highlights along the way include the renowned Winelands of the Breede River Valley, the majestic Swartberg Mountains, the Cango Caves, and ostrich farms in Oudtshoorn, as well as the fruit orchards of the Langkloof Valley.



Included

Breakfast, private guide, private transport, Route 62

Excluded

Lunch, drinks, optional extras

Travel Information



This vast country is undoubtedly one of the most culturally and geographically diverse places on earth. Fondly known by locals as the 'Rainbow Nation', South Africa has 11 official languages and its multicultural inhabitants are influenced by a fascinating mix of African, Asian and European cultures.

Spend your days: discovering the gourmet restaurants, impressive art scene, vibrant nightlife and beautiful beaches of Cape Town; enjoying a typical local braai; browsing the bustling Indian markets in Durban; or sampling some of the world's finest wines at the myriad wine estates dotting picturesque Cape Winelands.

Above all else, South Africa's attraction lies in its remarkably untamed wilderness with its astonishing range of wildlife roaming freely across massive unfenced game reserves such as the world-famous Kruger National Park. With all this variety on offer, it is little wonder that South Africa has fast become Africa's most popular tourist destination.

Banking and Currency

Currency

Local currency: South African Rand

Symbol: R

ISO code: ZAR

Subunit: Cent (1/100 of a Rand)

Banknotes: R10, R20, R50, R100, R200

Coins: 10c, 20c, 50c, R1, R2, R5

Banking

Card Transactions: Widely accepted

ATMs: Yes

MasterCard: Yes

Visa: Yes

American Express: Yes, limited.

Diner's club: Yes, limited.

Banking Hours:

Weekdays: 09:00 – 15:30

Weekend: Saturdays: 08:30 – 11:00

Public Holidays: Closed

Foreign exchange services: Yes, available at major banks, airports, and authorised bureaux de change

Travel, Transport and Getting Around

Air:

Main airlines: South African Airways

International Airports: O.R.Tambo International Airport (JNB, Johannesburg), Cape Town International Airport (CPT, Cape Town), King Shaka International Airport (DUR, Durban), Kruger Mpumalanga International Airport (MQP, Nelspruit/near Kruger National Park), Port Elizabeth International Airport (PLZ, Port Elizabeth), East London Airport (ELS, East London, limited international flights), Lanseria International Airport (HLA, Johannesburg)

Domestic Airports: Numerous across the country

Road:

Driving on the: Left

Tar roads: Yes, well-maintained in most areas

Gravel roads: Yes, especially in rural areas

Valid International Driver's License needed: Yes

Car hire available: Yes

Taxis: Yes

E-hailing services: Yes

Bus:

Inter-city bus services: Yes

Local city bus networks: Yes, in most large cities

Rail:

Railway system: Yes in Cape Town, Durban and Johannesburg as well as long distance luxury options like the Blue Train

Subway System: No

Water:

Ferries: Limited, mainly in coastal cities

Water taxis: No

Leisure cruises: Yes, especially from Cape Town and Durban

Food, Drink and Cuisine Advice

Food and water safety:

Can you drink the tap water: Yes, in most urban areas

Fresh fruit and veg: Yes

Ice: Yes

Meat: Yes

Street food: Yes, widely popular and generally safe

Local cuisine:

South African cuisine is diverse and flavourful, featuring dishes like biltong (dried, seasoned meat), bobotie (spiced minced meat baked with an egg-based topping), and boerewors (farmers' sausage). The culinary scene includes a strong tradition of barbecuing, known locally as "braai."

Drinks:

Notable local drinks include Rooibos tea, craft beers, and South African wines.

Tipping: Customarily 10-15% in restaurants and for services.

Climate and Weather

Annual rainfall: Varies widely, Cape Town (winter rainfall, 515 mm), Johannesburg (summer rainfall, 713 mm)

Average temperature: Varies, Cape Town 17°C, Johannesburg 15.5°C

Summer:

Average highs: 28°C (Cape Town), 26°C (Johannesburg)

Average lows: 16°C (Cape Town), 15°C (Johannesburg)

Winter:

Average highs: 18°C (Cape Town), 17°C (Johannesburg)

Average lows: 8°C (Cape Town), 4°C (Johannesburg)

Best time to visit:

The best time to visit South Africa is from May to September for wildlife viewing, as animals are more concentrated around water sources. For beach holidays, mid-December to March is ideal, especially in Cape Town.

Clothing and Dress Recommendations**Spring and Summer**

Cool, light, breathable and comfortable: Yes

Lightweight warm clothes: No

Winter and Autumn

Jerseys, cardigans, sweaters, jackets: Recommended

Heavyweight clothing and boots: Yes

General

Umbrella and raincoat: Yes, during the rainy seasons

Warm gloves, hat and scarf: In winter, particularly in high-altitude areas

Swimming costume (bathing suit): Yes

Hat, sunglasses, and sunblock: Essential

Walking shoes: Yes

Casual: Yes

Smart-casual attire: Yes

Internet Availability

Internet cafes: Yes, mainly in urban areas

Accommodation options: Yes, with good connectivity

Restaurants: Yes, in major cities

Cafes: Yes

Shopping malls: Yes

Public parks: Yes, in major cities

Libraries: Yes

Electricity and Plug Standards

Plug Type: M, N

Voltage (V): 230 V

Frequency (Hz): 50 Hz

*A travel plug adapter and voltage converter might be necessary depending on your appliances.

Terms and Conditions

The Fly in Safari Company™ Terms and Conditions

1. Pricing

Until final payment is received, all pricing is subject to change without notice due to supplier increases or currency fluctuations. The Fly in Safari Co. (Pty) Ltd will not be held liable for any price increases due to currency fluctuations. The prices listed are based on the costs and exchange rates current at the time of pricing. All rates are subject to change due to circumstances outside the control of the Fly in Safari Co. (Pty) Ltd.

2. Deposit Payment

A non-refundable deposit of 50% of the full amount is required at the time of booking, with the balance to be paid not later than 60 days prior to departure of the tour. The following exceptions will apply: 1. Should any of the supplier's conditions vary from the above terms and conditions. 2. Should bookings be made less than 60 days prior to arrival full payment is required immediately.

3. Cancellation by traveller

The date of cancellation shall be the date on which the written notification is received by the Fly in Safari Co. (Pty) Ltd After full payment, cancellation fees on trips will be a minimum of 50% per person of the value of the trip, plus any supplier fees on the land portion of your booking. Some airline tickets are non-refundable and in cases like this cancellation fees can be up to 100% of the value of the booking.

Please note: no-shows will be treated as cancellations and the necessary cancellation fees applied.

4. Cancellation Fees:

If you cancel a tour with Fly in Safari Co. (Pty) Ltd after making a booking you will lose some or all the money you have paid for the trip. A cancellation will only be effective when we receive written confirmation of the cancellation. If you cancel a tour:

- 60 days or more prior to departure, we will retain your deposit.
- Between 30 – 59 days prior to departure, we will retain the deposit or 100% of the tour cost, whichever is greatest.
- Less than 30 days prior to departure we will retain 100% paid by you in connection with the booking.
- Any of the supplier's specific conditions that vary from the above will apply.

5. Refunds

No refunds will be made after departure. Prior to final payment, the deposit will be non-refundable.

6. Amendments to bookings

The Fly in Safari Co. (Pty) Ltd will not be liable for any loss or damage that may be incurred by the alteration, suspension or curtailment of services. If you wish to change your booking in any way, the following fees will apply:

- a. Changes to any other arrangements made in conjunction with your tour booking like hotels, transfers, flights and activities.
- b. No amendments are permitted to your booking within 10 days of departure.

7. Passport, visa and other travel documents

It is the client's responsibility to ensure that all documents, passport and visas are valid. The Fly in Safari Co. (Pty) Ltd will not be held responsible if you are refused entry to a country because you lack the correct visa documentation. The client accepts full responsibility for obtaining all the relevant travel documents required. Should a client be refused entry to any country due to incorrect documentation, the Fly in Safari Co. (Pty) Ltd will not be liable for any costs of such delays or repatriation cost for the client.

8. Health

It is the responsibility of the client to consult a health professional with respect to recommended and compulsory vaccinations and health pre-cautions. Anti-malaria precautions are recommended for all tours and clients are advised to bring insect repellent.

9. Baggage information

All tours utilizing light aircraft transfers allow a maximum limit of 20 kg baggage per person, soft bags only. The Fly in Safari Co. (Pty) Ltd may not be held responsible for any loss or damage to luggage during the tour program. The acceptance of final documents, vouchers or tickets shall be deemed to be consent to the above conditions.

10. Airline responsibility clause

The carriers concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket shall constitute the sole contract between the airline and the passenger. All personal effects and baggage are always the client's responsibility and the Fly in Safari Co. (Pty) Ltd will not accept liability for any loss or damage to baggage or personal effect.

11. Insurance and Liability

Travel insurance is compulsory for all Fly in Safari Co. (Pty) Ltd clients. Your travel insurance must provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We strongly recommend that you take out travel insurance at the time of booking.

12. Responsibility

The Fly in Safari Co. (Pty) Ltd act as an tour operator in regard to travel, whether by plane, 4 x 4, car or motor, coach, and assume no liability for injury, damage, loss, accident, delay, war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in conveying the passengers or in carrying out arrangements of the tour. They cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour. The right is reserved to make minor adjustments to the itinerary and the right is reserved to cancel any tour prior to departure.

13. Privacy Policy

13.1 What information do we collect?

We request and collect the following personal information on your booking form after you confirm your tour;

- passport details
- email address, home address and phone number
- contact details of next of kin
- dietary requirements
- medical conditions or allergies
- travel & medical insurance details

13.2 Why do we collect your personal information?

In order to provide our services to you, communicate with you, and to book, finalize and facilitate your tour, we have to collect your personal information.

13.3 How do we use your personal information and who might we share it with?

In order to book, finalize and facilitate your tour, we may, or may not share your details with the service providers involved to make your tour happen. These service providers may, or may not include; airlines, charter companies, accommodation establishments (lodges, hotels and/or guesthouses), ground transportation operators, activity operators, emergency evacuation insurance providers, VIP meet & greet services etc.

13.4 How do we protect your personal information?

We strive to protect your personal information by making use of the following measures;

Encryption

We strive to encrypt all sensitive data, both in transit and at rest, to protect it from unauthorized access.

Strong Passwords and Authentication

We strive to enforce strong password policies and implement multi-factor authentication to prevent unauthorized access to our systems.

Software Updates

We regularly update our system software and related applications to patch security vulnerabilities.

Data Backups

We implement a robust backup and recovery system to ensure data is not lost in case of system failures or security breaches

13.5 Who has access to your personal information?

Only The Fly in safari Company and relevant service providers necessary in order to book and facilitate your tour, will have access to your personal information.

13.6 How long do we retain your personal information?

We will retain your personal information for as long as necessary to fulfil the purpose for which it was collected, but no longer than required by law or for legitimate business purposes. POPIA, the Protection of Personal Information Act, dictates that records should be retained for the period necessary or as authorized by law. Additionally, financial institutions need to retain records related to customer due diligence for at least 5 years from the termination of the business relationship or conclusion of a single transaction, according to the Financial Intelligence Centre Act (FICA).

14. Disclosure

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means travelling, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities. Be aware and clearly understand that the Fly in Safari Co. (Pty) Ltd will not have liability regarding provisions of medical care or the adequacy of any care that may be rendered.

It is understood that the Fly in Safari Co. (Pty) Ltd will use their best efforts to ensure that all adequate measures are taken to avoid such occurrences. By participating in a Fly in Safari Co. (Pty) Ltd tour you hereby agree to accept any risks. As Lawful consideration to the agreement with the Fly in Safari Co. (Pty) Ltd to participate in such trips and activities, you hereby agree that you will not make a claim against the Fly in Safari Co. (Pty) Ltd and its employees from all claim actions and demands that you may have for bodily injury, death or property damage arising from your participation in a tour.

Acceptance of the Tour Contract will serve as the release of Liability and Assumption of Risk agreement. This agreement is binding on your heirs, legal representatives and assigns. If any portion is unenforceable, the remaining portions shall remain in full force and effect.